

# County Durham and Darlington Fire and Rescue Authority

Fire and Rescue Service

## Community Risk Management Plan 2025-2028

   @CDDFRS  
[www.ddfire.gov.uk](http://www.ddfire.gov.uk)



County Durham and Darlington  
Fire and Rescue Service



# About Us



- We serve approx. 630,000 people across an area of 939 square miles
- We protect 302,500 households and 20,150 businesses
- We have 15 fire stations
- We have 301 Wholetime firefighters, 168 On Call Firefighters, 18 Fire Control Operators and 98 Support Staff in HQ, Training and Technical Services



# Our Achievements

- In our most recent HMICFRS inspection we achieved Good in all three categories of effectiveness, efficiency and people.
- We won Fire and Rescue Service of the year at the Public Sector Transformation Awards in 2022 and 2023
- We have an award-winning apprenticeship programme, being named 26<sup>th</sup> in the top 100 Apprenticeship Employers in the national league table.
- We have invested in our fleet and equipment with a dedicated wildfire vehicle in response to the increased threat of wildfire emergencies.
- We continue to collaborate with our partner agencies on projects such as Operation Trailblazer.
- We are proud to have achieved The Better Health at Work Award at Maintaining Excellence Level for the 10<sup>th</sup> year in a row.



# Our Performance

1. We have the fastest response times for a predominantly rural fire and rescue service
2. We attend the 4th lowest number of Accidental Dwelling Fires in England and the 16th lowest number of fires in non-domestic premises
3. Last year we delivered 18,290 Home Fire Safety Visits, a rate of 28.7 per 1,000 population (England rate is 10.37 per 1,000)
4. Last year we delivered 1,716 Fire Safety Audits, a rate of 9.66 per 100 known premises (England rate is 3.8 per 100)



# Have Your Say

- We want to know what you think about our plans

- From 19<sup>th</sup> February 2025 to 14<sup>th</sup> May 2025 you can take part in our consultation
- We will be gathering views from our communities both online and face to face



# Have Your Say



What is a Community Risk Management Plan (CRMP)?

How do we know what risks our communities face?

How will we manage these risks to keep you safe?

## Have Your Say

- We want to know what you think about our plans

## Why do we consult?

- We plan how to tackle the risks our communities face every year.
- Our plans include deciding where and how to use our resources.
- It is important to us to take into account what you think about the impact of any changes.



# Have Your Say

## Our Finances

### The Medium-Term Financial Plan

- Current MTFP covers 2024/25 to 2027/28
- Financial pressures mean we have to closely monitor our spending and look at different ways of delivering our services
- The MTFP was presented to the CFA on 17<sup>th</sup> February 2025



# In 2024-2027 we consulted on and delivered the following:

<b>We said</b>	<b>We did</b>
Monitor the crewing of Wholetime fire engines	<p>On <b>1 July 2023</b>, the Service implemented the crewing of the wholetime fire appliances at <b>five stations</b> with <b>four firefighters</b>.</p> <p>All <b>operational debriefs</b> and <b>health and safety events</b> linked to operational activity for these five stations have been monitored throughout the year. There were no operational performance or health and safety issues reported that were directly attributable to the implementation of this action.</p> <p>Monitoring of <b>response times</b> 12 months prior to implementation and 12 months following highlights that response times have been maintained. Ongoing monitoring will be through the Operational Assurance Group, Joint Health and Safety Committee and Performance Board.</p>



# In 2024-2027 we consulted on and delivered the following:

<b>We said</b>	<b>We did</b>
<p>Implement the findings following the review of the Risk Based Inspection Programme.</p>	<p>The review produced an updated Risk Based Inspection Programme (RBIP) with an increased focus on premises types identified as a higher risk through <b>national research</b>. This included <b>care homes, hotels, hospitals and residential buildings over 4 storeys</b>.</p> <p>The new RBIP was <b>implemented on 31 March 2024</b> increasing the number of premises classed as <b>higher risk</b> from <b>40 to 734</b>. Many of these premises now classed as higher risk have not been inspected for several years.</p> <p>A plan has been developed to ensure all these premises receive an inspection over the next <b>three years</b>. Once inspected all these higher risk premises will receive a re-inspection at least every three years.</p>



# In 2024-2027 we consulted on and delivered the following:

<b>We said</b>	<b>We did</b>
<p>Continue to monitor the staffing arrangements and application of TRVs</p>	<p>The TRV and its staff operate independently at low impact low risk incidents <b>protecting front line appliances</b>. This is especially effective between 4pm and 9pm. They also support the <b>wider operational capability</b> either through provision of equipment and/or personnel at high impact incidents.</p> <p>Other supporting roles include enhancing operational cover at <b>on call stations</b>, standby cover at WT stations as well as forming part of our Business Continuity arrangements. The asset is comfortable in dealing with varying terrains and is used for assisting in flood conditions, at wildfires and during other such spate conditions or complex incidents.</p> <p>More recently the TRV and staff have been utilised alongside partners for <b>ASB Collaboration initiatives</b> aiming to reduce unwanted deliberate and nuisance fire setting in hot spot areas.</p> <p>Moving forward monitored through BAU activity. Opportunity to staff additional TRVs when/ if required.</p>



# In 2024-2027 we consulted on and delivered the following:

We said	We did
<p>Continue to explore opportunities and evaluate changes introduced through collaboration projects</p>	<ul style="list-style-type: none"><li>• <b>Integrated Fire Command and Control Collaboration</b> (collaboration with three other FRS's Cleveland, Hereford and Worcester and Shropshire) .</li><li>• We have reviewed the <b>Community Safety Responders</b> roles in Weardale, signing a new agreement with Durham Constabulary. They now focus on a dual role of Community Support Officer and On Call Firefighter, with performance indicators reported through the Collaboration Board.</li><li>• We have signed an agreement with Tyne and Wear Fire and Rescue Authority (TWFR) whereby experts in <b>Data Protection</b> from TWFR to assist County Durham and Darlington Fire and Rescue Authority with meeting its responsibilities to the Information Commissioners Office and its legal duties arising from the Data Protection Act 2018.</li><li>• We continue to collaborate on our <b>Service estate</b> with partners from Durham Constabulary and North East Ambulance Service and are pursuing further collaboration on other schemes.</li><li>• An agreement has been reached between the four NE FRS for <b>principal officer support</b>.</li></ul>



# Our 2025 Consultation:

You can read the full Plan and our  
Community Risk Profile at:

<https://www.ddfire.gov.uk/service-plans>

## Question 1

We will invest further with partner agencies to increase our access to people vulnerable from fire and other emergencies.

Do you agree?

# Our 2025 Consultation:

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## Question 2

We aim to reduce the impact that deliberate fires have on our communities through targeted interventions and prevention activity.

Do you agree?

# Our 2025 Consultation:

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## Question 3

To ensure we provide the best service to the public we will invest in our people by promoting our approach to recruitment, retention and staff well-being.

Do you agree?

# Our 2025 Consultation:

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## Question 4

We are committed to continually improving our on-call response model.

Do you agree?



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## Question 5

To meet the challenges of the future and reduce our impact on the environment we will invest in our buildings, equipment and technology.

Do you agree?

# Have Your Say on Our Consultation

How do I share my views?

Scan QR code to complete survey



## To complete our survey online:

- Visit our website here:  
<https://www.ddfire.gov.uk/community-risk-consultation>
- Use the below link:  
<https://www.smartsurvey.co.uk/s/CRMP2025/>
- Alternatively you can find the link to our survey on our social media platforms: Facebook, Instagram, LinkedIn, and Tiktok



**Thank You**

**Any questions?**

